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RESILIENT LOUISIANA COMMISSION
GAMING TASK FORCE MEETING

(Meeting via Zoom)

APRIL 29, 2020

1 CHAIRMAN JONES: Okay. It would
2 appear that we -- we have a quorum, and
3 so it's -- I've got 10:01 New Orleans
4 time, so let's call the -- the meeting
5 to order. I would -- I would ask that
6 since we have some new people on with us
7 this morning that when you acknowledge
8 being present, if you would just
9 identify who you're affiliated with, who
10 you work for just so everyone will know
11 who you're sort of representing on the
12 Task Force.

13 Miss Thurman, would you call the
14 roll, please.

15 MS. THURMAN: Chairman Jones?

16 CHAIRMAN JONES: I am here.

17 MS. THURMAN: Dan Real?

18 MR. REAL: Dan Real with Harrah's
19 New Orleans and Caesars Entertainment.

20 MS. THURMAN: Arthur Lawson?

21 MR. LAWSON: Arthur Lawson here,
22 Metro Gaming & Amusement Company.

23 MS. THURMAN: Dan Fuller?

24 MR. FULLER: Dan Fuller present,
25 Eldorado Resorts.

1 MS. THURMAN: Barry Regula?

2 MR. REGULA: Barry Regula with
3 Margaritaville and Boomtown Bossier City
4 and Penn National Gaming.

5 MS. THURMAN: Chris Hebert?

6 MR. HEBERT: Chris Hebert, Attorney
7 General's Office.

8 MS. THURMAN: Major Chuck McNeal?
9 Major Chuck McNeal? Turn on your
10 microphone, Chuck. I see you.

11 COURT REPORTER: I see you, but
12 you've got your microphone off, Mr.
13 McNeal.

14 MAJOR MCNEAL: Yes. I called
15 through the phone. I don't know what's
16 going on. Thanks.

17 MS. THURMAN: Mr. David Sickey?

18 MR. SICKEY: David Sickey, Tribal
19 Chairman for the Coushatta Tribe.

20 MS. THURMAN: Mr. Earl Barbry? [No
21 response.]

22 Mr. Mike Legendre?

23 MR. LEGENDRE: Michael Legendre with
24 the Louisiana Department of Revenue
25 Office of Charitable Gaming.

1 MS. THURMAN: Miss Roseanne
2 Thompson?

3 MS. THOMPSON: Roseanne Thompson,
4 I'm here, Vice-President of Human
5 Resources Golden Nugget Lake Charles.

6 MS. THURMAN: Mr. Stan Guidroz?

7 MR. GUIDROZ: Present, Louisiana
8 Video Gaming Association and
9 Vice-President of Operations for Jacobs
10 Entertainment.

11 MS. THURMAN: Mr. Trey Tantillo?

12 MR. TANTILLO: Trey Tantillo with
13 Little Deuces, Inc., and also Regional
14 Gaming.

15 MS. THURMAN: Miss Trudy Smith?

16 MS. SMITH: Present, Confidential
17 Assistant Gaming Control Board.

18 MS. THURMAN: Mr. Vincent Schwartz?

19 [No response.]

20 Mr. Wade Duty?

21 MR. DUTY: Louisiana Casino
22 Association.

23 MS. THURMAN: We have a quorum.

24 CHAIRMAN JONES: Very good. I know
25 Vincent is on. I didn't -- maybe I just

1 didn't hear him, but Vincent Schwartz is
2 on.

3 Good morning. First of all, welcome
4 all of you back. We filed the
5 appropriate notarized affidavit
6 yesterday for a certificate and ability
7 to operate with a quorum, guidance in
8 the executive orders, so that's why
9 we're meeting through this means. And
10 I've been accused of a lot of things
11 before, but moving slowly is not one of
12 them. We've -- we are a little bit
13 ahead of the overall RLC last week, and
14 we held a meeting before they did. We
15 held it on the morning; they held it in
16 the afternoon. And we didn't have
17 guidance at that point in how to fulfill
18 our public meeting law requirements.
19 We're now in full compliance and, of
20 course, we'll make a transcript of last
21 week's deliberations available; and
22 we'll have it posted. We want everyone
23 to know what we do; and we have a lot of
24 businesses on this morning to monitor
25 what we're doing, and we welcome that.

1 So a couple of preliminary matters.
2 If you know, the -- the Governor has
3 announced an extension based on the
4 advice from public health officials and
5 the fact that -- that we -- even though
6 most of our data are good and we've hit
7 some of the benchmarks -- we haven't hit
8 all of the benchmarks for moving into
9 Phase 1 in Louisiana. I think most of
10 us had anticipated last week that we
11 were very close to that, and we were
12 basing some of our discussions on the
13 assumption that perhaps Phase 1 would be
14 permitted to transition on May the 1st.

15 If -- if you please, mute your
16 microphones, that would be helpful for
17 all of us.

18 COURT REPORTER: Excuse me,
19 Chairman. Can I have everybody mute
20 their microphones. I'm getting major
21 feedback from everybody. Okay, go
22 ahead, Mr. Chairman. Thank you.

23 CHAIRMAN JONES: Thank you very
24 much.

25 So -- so the Governor has announced

1 an extension until the middle of May.
2 We might assume that perhaps at that
3 point we would move into Phase 1. As we
4 discussed last week, gaming is not
5 specifically mentioned in the federal
6 plan as reopening in Phase 1. I think
7 most of us hope that -- that perhaps we
8 could make a case based on the diligence
9 that gaming is going to deploy to
10 protect the public, protect customers,
11 protect their employees, that maybe we
12 could move into a Phase 1.5 and advance
13 to Phase 2. I don't know. We're going
14 to make the best case we can to the
15 Commission, and they will make a
16 recommendation to the Governor; and this
17 is essentially out of our hands.

18 The -- the Commission had its second
19 teleconference yesterday, and I
20 monitored that. They provided some new
21 additional guidance for us, the -- the
22 proposed Resilient Louisiana Commission
23 Task Force guidelines. I shared that
24 with you this morning. You know, they
25 focused primarily on the -- the crisis

1 response and the long-term resiliency,
2 and long-term resiliency in the gaming
3 industry is something that we're going
4 to continue to talk about in the coming
5 weeks.

6 All right. In terms of the crisis
7 response, there's several questions that
8 have been posed to us, and the fact is
9 there is no gaming in Louisiana right
10 now. That's the crisis for this
11 industry. It's been shut down since the
12 middle of March, and we're attempting to
13 determine a path to, in a measured way,
14 reopen gaming operations in the state.
15 I think we're off to a really good start
16 based on the work that we've done very
17 quickly over the last week, and I want
18 to thank my Co-Chairman, Dan Real,
19 for -- for assisting with that.

20 Before I move on, Dan, did you have
21 anything you wanted to share with the --
22 with the Task Force?

23 MR. REAL: Thank you for that, and
24 thank you for all the stuff that you've
25 been doing, Chairman Jones. No one will

1 ever accuse you for moving slowly, that
2 is for sure.

3 I would just add that from
4 yesterday's call, I found Dr. LaVeist
5 [Feedback]. It's important to note it,
6 and I won't go into the lengthy overview
7 that he gave other than to say to those
8 on the phone, he was sympathetic to
9 businesses. And it's not just the
10 metrics of the data that he's looking
11 at. He's also trying to make sure that
12 he's speaking in a voice and with a tone
13 that understands that all of us are
14 pretty anxious right now. And I found
15 that very, very enlightening when he
16 spoke yesterday during the Commission
17 call.

18 CHAIRMAN JONES: Thank you, Dan.

19 One last little administrative
20 matter before we move on to our -- our
21 -- to discuss the conditions that would
22 accompany any recommendation we -- that
23 hopefully we can arrive at today to
24 forward to the RLC perhaps by close of
25 business tomorrow. My pledge to the

1 Commission was to try and have something
2 to them with respect to gaming
3 operations by the last day of this
4 month, which is tomorrow. So I -- I'd
5 like to make that deadline if we can
6 come to some consensus today on those
7 conditions.

8 I have signed -- I signed yesterday
9 the orders extending the cessation of
10 gaming operations until the middle of
11 May. I will forward that to all general
12 managers this morning. That's
13 consistent with what the -- the Governor
14 talked about two days ago, and we have
15 to be in compliance with that. And
16 those orders come from my -- my office,
17 and they were signed yesterday. We'll
18 distribute them today.

19 So as -- as we talked about last
20 week -- [Feedback] yes. I'm sorry?

21 Okay. As we talked about last week,
22 everything that -- that we try and do
23 at -- at our gaming operations is in the
24 public interest, that is to protect
25 public health, in particular the

1 employees and customers and visitors to
2 those properties. A critical piece of
3 that is review of those conditions by
4 public health officials. With Secretary
5 Robinson's help this past week, she
6 connected me with sort of our medical
7 adviser, and we got -- we got the top of
8 the line. I had two extensive
9 conversations yesterday with Dr. Thomas
10 LaVeist. He's been to the School of
11 Public Health & Tropical Medicine at
12 Tulane.

13 The first conversation I sort of
14 gave him the -- the context of what our
15 Task Force was trying to do. I told him
16 that we had met and discussed how
17 agreeable the industry was to putting in
18 strict conditions for reopening, that --
19 that we had reviewed best practices from
20 other states, and I volunteered to share
21 those conditions with him for his review
22 and comment. I also sent to him some
23 photographs, prototypes of plexiglass
24 screens, and in a subsequent call last
25 night, he and I had a lengthy

1 conversation about the conditions and
2 the screens. And we'll go through that
3 right now.

4 First of all, he was complementary
5 of our work. He said that the
6 conditions that we had proposed each of
7 you would develop a -- a plan and a time
8 with the State Police prior to
9 reopening -- it was -- it was a thorough
10 document. He said it was comprehensive,
11 and he was complementary that we had
12 taken the lead to do as much as -- as we
13 pledged to do at gaming properties.

14 He did have some concerns, and --
15 and most of you probably have the list
16 available to you of the -- the
17 conditions that would accompany a
18 recommendation to reopen. And as you
19 remember, the first overall topic was
20 patron density, capacity, social
21 distancing. He liked what we had to say
22 with respect to casinos. He -- we were
23 back and forth on the issue of should it
24 be 50 percent or should it be
25 25 percent. And he's comfortable that

1 50 percent of authorized capacity should
2 provide sufficient room for social
3 distancing, particularly when I
4 explained to him that -- that employees
5 at the properties would be there to help
6 customers understand their obligation
7 for social distancing. And all of this
8 overlaid with the -- the fact that --
9 that this comes under the jurisdiction
10 of the Louisiana State Police who are at
11 properties and with oversight of my
12 Board. So he's very comfortable with --
13 with that capacity issue.

14 Stan, unfortunately, he's not
15 comfortable with the -- with the cap of
16 50 -- 50 people, and we talked about
17 that. And while he said -- he admitted
18 he had -- he hadn't been to any
19 Louisiana casinos -- although I
20 encouraged him to -- to go -- he has
21 been in truck stops, and he said at
22 least a couple of the truck stops that
23 he'd been in, he said 50 people -- we
24 had the discussion of, you know, social
25 distancing in those facilities that

1 maybe had 35 devices. It was his
2 recommendation -- and -- and I have come
3 to agree with him -- that we should base
4 it and be consistent and say 50 percent
5 of authorized capacity of those gaming
6 spaces.

7 How do you feel about that?

8 MR. GUIDROZ: As I mentioned before,
9 I'm very comfortable with that. There's
10 so many variety of facilities out there
11 that it just didn't feel fair to not
12 mention the -- the variety and the
13 impact that the 50 percent reduction
14 would have on the larger properties, but
15 I think it is our expect -- happens on
16 the smaller ones. So I'm -- I'm -- I'm
17 very much okay.

18 CHAIRMAN JONES: Arthur, do you have
19 any view on that? Art?

20 MR. LAWSON: I'm sorry. I was
21 printing [Inaudible.]

22 I'm -- I'm -- I'm with Stan. You
23 know, 50 percent of the -- the -- the
24 property in the truck stops, I
25 think would -- you know, would work for

1 us as well, and I don't see a problem
2 with that.

3 CHAIRMAN JONES: Okay. Trey?

4 MR. TANTILLO: Yeah, I agree as
5 well.

6 CHAIRMAN JONES: Okay. We'll --
7 we'll -- let's go ahead and talk about
8 the -- the Plexiglass shields since that
9 was first proposed to State Police. A
10 couple of vendors and a truck stop
11 owner, I believe, reached out to State
12 Police looking for their permission to
13 put in Plexiglass screens to sort of
14 serve in lieu of the social distancing.
15 The only photographs that I had had been
16 provided to me were -- [Feedback].
17 Hello?

18 COURT REPORTER: Hello?

19 CHAIRMAN JONES: Hello? Okay,
20 please mute your microphones for us.
21 Thank you.

22 COURT REPORTER: "The only
23 photographs that I had had been provided
24 to me were" -- keep going.

25 CHAIRMAN JONES: The only

1 photographs provided to me were from one
2 vendor, and I forwarded those to
3 Dr. LaVeist. He was underwhelmed by
4 those Plexiglass screens. And -- and
5 the discussion was this: Those that we
6 saw as prototypes were rather small. In
7 fact, I'm a pretty short guy, but if I
8 stood at the device and played video
9 poker, I could sneeze directly over the
10 top of that. He did not rule out the
11 fact that if they were sufficiently
12 large enough to provide protection, even
13 if a person is standing -- whether
14 there's a video poker machine or a slot
15 device in a casino, if it's a big enough
16 panel, it could provide the protection,
17 and he would be comfortable with that.

18 So, you know, that -- that gives us
19 sufficient guidance to permit and
20 authorize the screens in lieu of social
21 distancing, but there have -- they would
22 have been big enough to provide that
23 protection.

24 We -- he -- he voiced some overall
25 concerns not specific to any one of our

1 particular bulletin items, and -- and
2 I'll address those now if I can. He --
3 he talked about the necessity for making
4 sure that people that come to the
5 properties are properly disinfected,
6 that when they come through the door,
7 everyone's going to offer as part of
8 their plan that -- that a temperature is
9 taken, and that -- and that we go
10 through the checklist. And I'll come
11 back to that in second.

12 He recommends that at that very
13 point of entry, that they be provided
14 with disinfectant, either the cloths,
15 the solution, that it's done right there
16 at the time. He says, that way
17 everybody who comes in at least gets a
18 head start on -- on being disinfected
19 and perhaps not spreading anything with
20 their hands.

21 He -- we -- we had a long discussion
22 about chips -- poker chips, chips for
23 blackjack and cards in the facility, and
24 the fact that cash is exchanged. There
25 is only so much that can be done, and I

1 know with the casinos that have card
2 tables are going to take specific
3 precautions in how the cards are
4 touched, dealt, that sort of thing. The
5 chips, that's a concern. The chips are
6 touched. So, you know, that -- that
7 goes to the larger issue of having
8 sanitation products across the -- across
9 the gaming floor. So that is an
10 absolute necessity. So he also talked
11 about bathrooms, and I'll come to that
12 when we talk about cleaning and
13 sanitation issues.

14 So let's continue to go through the
15 list. Truck stop capacity we addressed;
16 the Plexiglass shields we addressed. He
17 said -- you know, we -- we have in here
18 that being greeted at the property you
19 would go through the CDC checklist and
20 ask the questions. He wanted to make
21 certain that all of you knew that that
22 checklist has since been updated and
23 will be updated on a fairly regular
24 basis. So make sure that whatever you
25 have posted, in terms of those questions

1 that you would ask guests coming on the
2 property, that it's the current CDC
3 checklist because it has been updated
4 since -- since it was originally rolled
5 out.

6 Hand sanitation at -- at point of
7 entry is -- is going to be critical, and
8 I've had a discussion with -- with more
9 than one general manager about where
10 should the checkpoint be. You know, is
11 it -- if this is a resort facility, is
12 it coming into a resort? We don't
13 regulate the hotel; I don't regulate the
14 restaurants. We regulate the gaming
15 floor. I think as the minimum
16 requirement it has to be in the gaming
17 space.

18 Truck stops have been permitted to
19 remain open during the time that gaming
20 is shut down. They just didn't have
21 their gaming space open. All right.
22 Those will continue to operate. I
23 suspect that, you know, people who come
24 in the convenience store in the truck
25 stop are having their temperature taken.

1 I mean, if and when these conditions are
2 adopted and implemented, the casino
3 gaming floor -- the gaming floors at
4 truck stops will be probably some of the
5 safest spaces you can go in the state
6 because there's going to be State Police
7 oversight, oversight of this Board, and
8 I -- you know, I go -- I go to the
9 grocery stores and I've gone to home
10 improvement stores. None of this,
11 except maybe sanitation at night, is
12 going on in -- in retail, and that's not
13 a criticism. I'm not criticizing that
14 industry. What I am suggesting is that
15 gaming is stepping forward with -- with
16 some proactive, aggressive measures that
17 I think will show the RLC and the
18 Governor, we can make this work, and we
19 can create a safe space.

20 The -- we had a discussion about on
21 casino floors and video poker
22 facilities, whether -- whether that
23 device could be wiped down after every
24 use, and -- and I explained to them that
25 was likely impractical. I don't think

1 that -- that the casino or video poker
2 truck stops can rely at peak times to be
3 at every device as soon as someone gets
4 up. We are going to have enhanced
5 cleaning techniques, and I think casinos
6 and truck stops are going to be
7 aggressive in how they deploy that
8 disinfection. What I -- what he
9 suggested -- and it makes sense to me.
10 He used gyms as a -- as an example. He
11 said at the gym he goes to, there are
12 signs everywhere even before they were
13 shut down, you know, please wipe down
14 your equipment. He said, even if we
15 only get a third or half the people to
16 wipe down the device after they use it,
17 that's at least a third or a half of
18 potential contagion that we're
19 suppressing, and that makes sense to me.

20 So I would like to add, as one of
21 the conditions -- we talked about
22 signage -- that we have signage that
23 encourages players to wipe down their
24 playing area when they're finished with
25 the device. I think that will give them

1 some sense of comfort as well, when they
2 come to a device, to know that someone
3 likely has wiped that device down before
4 they begin to play.

5 Is there any feedback on that from
6 the casino side? Wade?

7 MR. DUTY: I would think that we
8 would certainly be comfortable with that
9 signage and increased motivation from
10 the employees with respect when they're
11 asking or interacting with players for
12 any purpose just as a reminder, you
13 know, when you move off this machine,
14 please do a wipe down. So I think we
15 can certainly support that.

16 MR. REGULA: Mr. Chairman, we've
17 been working with a lot of the slot
18 manufacturers to kind of get ahead of
19 the curve on the technology and use
20 their research development to understand
21 things that are convenient for a guest
22 to grab and wipe that down because I do
23 think that's a good idea. In the gyms
24 that enforce that, if it's a culture
25 and, you know, this is something -- not

1 wiping up, the gym members kind of get
2 on it. So I think that's kind of what
3 I -- your slot manufacturers can get out
4 in front of that and help us with that
5 moving on.

6 COURT REPORTER: Was that Mr. --

7 CHAIRMAN JONES: Thank you.

8 COURT REPORTER: Who was that who
9 just spoke?

10 MR. REGULA: Barry Regula.

11 CHAIRMAN JONES: Vincent, how do you
12 feel about that?

13 MR. SCHWARTZ: I think that
14 certainly we can encourage that, and I
15 do think that a lot of people are going
16 to wipe it down on the way in as well,
17 so if we encourage it on the way out,
18 they probably are going to do it on
19 their own on the way in. So -- so it --
20 it probably will work out in the end.

21 CHAIRMAN JONES: Stand-alone, I'm
22 sure you guys are okay with it?

23 MR. GUIDROZ: Yeah, I think it's a
24 much more realistic approach to the
25 issue.

1 CHAIRMAN JONES: We talked about the
2 use of face mask. We require, as you
3 know, and our guidelines of what you --
4 the plan that you will file with the
5 State Police for approval, that
6 employees wear face masks, and there are
7 some protective measures for employees.

8 I saw a -- a plan this morning, I
9 think, for some of the Sands properties
10 in Las Vegas that they're going to
11 provide masks. They're not going to
12 require masks for customers, but they're
13 going to provide them and have them
14 available. I don't think that's a bad
15 idea. I don't know that our conditions
16 will require that you do that, but I
17 think in marketing and in your signage
18 and in your employee and customer
19 interaction that -- that we encourage
20 the -- the use of masks.

21 And that's, of course, subject to
22 the discussion we had about, you know,
23 State Police at -- you know, they would
24 cover not the full face but the nose and
25 the mouth, and if there's a security

1 issue, they could be temporarily
2 removed. There's some security concerns
3 about that. But -- but I think those
4 can be addressed, and I think we should
5 strongly urge, at least during this
6 opening period, that your customers use
7 masks if they have them available. Some
8 simply -- you can -- you could make
9 them, but I don't think you would make
10 that decision to make your customers
11 wear -- you know, how are they going to
12 smoke a cigarette if they have a mask
13 on? I -- I don't want to get in your
14 weeds of how you market your customers,
15 but let's keep in -- keep our eye on the
16 ball that we want to provide as safe an
17 environment as is practically possible.
18 And by encouraging distribution at your
19 property of a mask and certainly
20 allowing them to wear a mask I think is
21 the appropriate thing for them to do.

22 Does anybody have any comment on
23 that?

24 MR. REAL: Mr. Chairman, this is Dan
25 Real. I would second that thought.

1 That's exactly the way we were
2 approaching it and hoping to approach
3 it. I had a conversation with the
4 president of the company this week, and
5 he's hoping that that's similar to how
6 all the regulations will be rolled out
7 around the state, so I think that's
8 really the way that we're hoping it goes
9 for this Task Force in general.

10 CHAIRMAN JONES: Anybody else on
11 face masks? Okay.

12 UNIDENTIFIED SPEAKER: [Inaudible.]

13 COURT REPORTER: I couldn't hear
14 you. I'm sorry. [No response.] Can
15 you repeat what you just said? I did
16 not hear you. [No response.]

17 CHAIRMAN JONES: That may have been
18 an error.

19 One of the major concerns he talked
20 about is -- please mute your
21 microphones.

22 One of the major issues that Dr.
23 LaVeist had that we did specifically
24 address, he -- and he suggested we
25 specifically address it, is -- is that

1 for cleaning of bathrooms where he --
2 where he talked about points of
3 potential passing of the contagion,
4 he -- he emphasized that bathrooms are
5 problematic, that bathrooms are prime
6 places where the virus might be
7 transferred. So we're going to add a
8 provision that specifically addresses
9 the cleaning and the recurrent cleaning
10 of -- of bathroom surfaces, toilet
11 handles, faucets, door handles, anything
12 that people would touch in there, and --
13 and I don't think we can -- I don't
14 think we should dictate to the industry
15 that it has to be cleaned every two
16 hours, but I think it has to be a
17 vigorous schedule. I think it has to be
18 robust, and I think we have to pay a lot
19 of attention to bathrooms. Cleaning
20 those bathrooms is going to be very,
21 very important to preventing the spread
22 of the virus because that's -- that's a
23 place where it's to -- to be found.

24 I've also seen some -- recently, you
25 know, in some of the other

1 jurisdictions -- they're not requiring
2 it, but they're encouraging properties
3 to use electrostatic if it's available.
4 And that's a technology that --
5 that that is mostly above my head, but
6 it's a hyper means of cleaning hard
7 surfaces that -- that is superior to
8 just wiping them down. I would -- I
9 would encourage the industry, the
10 properties to explore that. I have no
11 idea what the cost might be. I have no
12 idea how labor intensive it might be,
13 but if -- if you, for example, shut down
14 part of your gaming floor for deep
15 cleaning during the course of the night,
16 that electronic -- electrostatic
17 spraying may be a -- a perfect way to do
18 that. I would just encourage you to --
19 to explore that as an option.

20 The -- the doctor asked a few
21 questions about the food and beverage
22 areas. Those -- those -- the conditions
23 for those things, for those operations
24 are really going to be handled by
25 another task force. There's a task

1 force that's -- whose assignment is --

2 COURT REPORTER: Okay. I'm going to
3 stop you. Chairman, I'm going to stop
4 you. Somebody has their microphone
5 on -- I don't know who it is -- but
6 somebody does, and I'm getting every
7 third word of what you're saying. So I
8 think it's Amy -- is there a -- the lady
9 that's on the line. I think it's your
10 microphone.

11 MS. THOMPSON: Okay.

12 CHAIRMAN JONES: All right. So --
13 so we were -- we were talking about the
14 food and beverage areas, and obviously
15 you already have protocols in place for
16 how you're going to clean and sanitize
17 surfaces, the chairs, the tables, menus.
18 The use of masks by the employees would
19 already be required because they're
20 required on the gaming floor. I -- I'm
21 just going to ask the task force that is
22 going to address reopening issues for
23 restaurants and bars to share with us
24 their guidance, and I will share that
25 with all of the casino operators and

1 the -- and the truck stop operators so
2 that -- so that you will have guidance
3 from them with respect to the rest of
4 your facility outside of the gaming
5 area.

6 I had -- I have sort of blown
7 through what Dr. LaVeist and I have
8 talked about, but -- but it's going to
9 require some addition of a couple of
10 items to our conditions.

11 Are there any questions about any of
12 it that we talked about so far or any
13 input?

14 UNIDENTIFIED SPEAKER: Can you re --
15 re -- go over that electrostatic
16 cleaning that you mentioned? I caught
17 the tail end of that discussion.

18 CHAIRMAN JONES: There -- there's a
19 technology that's available that -- I
20 don't want to say it ionizes. That
21 might not be the right word, but it
22 talks about negative and positive
23 charges. And it -- I think it creates a
24 negative charge for the liquid that's
25 sprayed on hard surfaces and is a more

1 efficient way -- and I may have it
2 absolutely backwards. I didn't do well
3 in physics, but -- but in any event, it
4 uses electricity to -- to sensitize the
5 material in a -- in a more efficient way
6 for cleaning hard surfaces. Rather than
7 taking out a spray bottle and a rag and
8 wiping it down, the electrostatic
9 spraying, which is -- it's not harmful
10 to the equipment -- is a more efficient
11 way of doing that.

12 UNIDENTIFIED SPEAKER: Okay, thank
13 you (REAL).

14 CHAIRMAN JONES: Very good. Any
15 other questions or issues about what the
16 doctor has suggested to us?

17 MR. GUIDROZ: Chairman, Stan
18 Guidroz. I had -- I had a question to
19 go back, if you will, to clarify talking
20 about social distancing.

21 CHAIRMAN JONES: Yes.

22 MR. GUIDROZ: Was there any more
23 discussion around every other machine?
24 Can we still use that as a measurement
25 for social --

1 CHAIRMAN JONES: And I'm going to
2 qualify my answer by saying it depends
3 on how big the machines are, and --
4 and -- and I say that because some slot
5 devices are 3 feet wide. Some video
6 poker devices are a foot and a half. So
7 I think you have to be reasonable,
8 and -- and I think, you know, we have to
9 try and comply with the spirit of that
10 social distance.

11 As Major McNeal pointed out last
12 time, he's not going to deploy troopers
13 into a truck stop with a tape measure,
14 and if you're at 5 feet, you know, 3
15 inches, that he's going to unplug the
16 device. But -- but I think we all, you
17 know, have to act in good faith doing
18 this for arriving at the proper purpose.

19 So there's -- there's not a black
20 and white answer to that question other
21 than to say, you know, the social
22 distancing guidelines have been put in
23 place by the CDC. We have to do what is
24 necessary on that gaming floor to
25 achieve that social distancing.

1 Does that help?

2 MR. GUIDROZ: Fair enough. I
3 understand.

4 CHAIRMAN JONES: Yeah. And -- and
5 the same thing on -- on casino floors.
6 And -- you know, I had a discussion
7 yesterday with one of the general
8 managers who had talked about the use of
9 the -- of the panels, and -- and if you
10 have panels in place say between gaming
11 devices and yet you have four or five
12 people who come up and stand-alone and
13 watch somebody play who's winning a lot
14 of money or a lot of credits and they
15 want to, you know, enjoy that moment
16 with them, you can't do that. There has
17 to be social distancing in all spaces,
18 and -- and it's really going to be up to
19 your employees to gently enforce that.

20 I know you don't want to have to
21 throw customers out, but the fact is,
22 you're going to have to police your own
23 gaming spaces. State Police will be
24 there to assist. They'll be there for
25 spot inspections, but it's going to be

1 up to every individual property to
2 enforce those regulations and just
3 remind people: I'm sorry; you need to
4 put some space in here, folks.

5 What else that we've talked about?

6 MR. LEGENDRE: A couple of the
7 things that come up about the social
8 distancing like with families and
9 couples, is -- is that going to be a
10 requirement that they -- I mean, I don't
11 know if that would be something that --
12 that would need to be -- but I know
13 at -- at casinos and video poker truck
14 stops, they -- they sometimes go as
15 couples which don't have social
16 distancing requirements because they
17 stay at their own house.

18 Would that be something that
19 shouldn't be addressed or should be
20 addressed?

21 CHAIRMAN JONES: I -- I don't think
22 we should get into the weeds with
23 properties on how they address that.
24 You know, that -- yeah, I -- I agree.
25 If you're at home, you're not socially

1 -- well, most people aren't socially
2 distant from their partner -- some are --
3 but -- but I -- I think in public the
4 very perception that two people are
5 seated immediately adjacent to each
6 other could create some -- I mean, the
7 optics of that are bad. And it's, like,
8 well, they're seated next to each other.
9 Why can't I sit next to that person?

10 That -- you know, I think every case
11 is going to be different, but I would --
12 I would encourage in all cases that we
13 attempt, to the extent necessary, to
14 comply with the CDC regulations. And --
15 and they are silent on that issue about,
16 you know, if you're with a partner or a
17 married person or someone that you spend
18 all your time with, you're exempt from
19 that. That's not addressed by them, I
20 think that's intentionally not addressed
21 by them because there's no really good
22 answer for that.

23 Was there something else, Michael?

24 MR. LEGENDRE: Did -- did you want
25 to get into the insurance issue that we

1 -- we mentioned, or is that --

2 CHAIRMAN JONES: I think -- I think
3 you can voice it to go ahead and get it
4 on the record; but I checked this
5 morning, and there is another task force
6 that deals specifically with business
7 insurance. And I'm going to send you
8 the contact information for the chair of
9 that task force. But go ahead.

10 MR. LEGENDRE: Wonderful. I've had
11 a couple operators that have voiced
12 their concerns about if we open or when
13 we open and follow all these guidelines
14 and yet may be subject to a lawsuit that
15 their liability insurance wouldn't cover
16 because it's an epidemic. Most
17 liability insurances have exceptions in
18 there for this type of environment, and
19 they would be subject to a lawsuit that
20 could possibly close their operations
21 because they don't have that kind of
22 coverage.

23 I know some of the bigger companies,
24 corporations, et cetera, might be able
25 to take that kind of hit, but the

1 smaller operators -- and it wouldn't
2 just be gaming. It would be across --
3 across all industries.

4 Do y'all know if that would be
5 something that the legislature would
6 want to look at or -- or what? But
7 if -- if you have that information, I'll
8 be glad to pass it on, Chairman.

9 CHAIRMAN JONES: And I will forward
10 you the chairman of that so you can
11 express that. I'm sure they've already
12 heard that from other people. With
13 respect to gaming, gaming operators have
14 to make a business decision. You know,
15 are we comfortable that our insurance
16 coverage is going to handle this?
17 And -- and I recently told a good friend
18 of mine who is an attorney that, you
19 know, if -- if this pandemic isn't good
20 for anybody else, it's ultimately going
21 to be good for attorneys. And I think
22 there's going to be a lot of litigation
23 that -- that evolves out of this.

24 But -- but this going to be a
25 business decision for your operators,

1 for casino operators, for truck stops.
2 That's something they're going to have
3 to -- that's one more thing that they're
4 going to have to pay attention to,
5 because the potential for a lawsuit is
6 always there, whether it's somebody
7 slipping and falling on a mat, because
8 they walked across a napkin or because
9 they ended up with the virus and they
10 claim that it was from an employee at
11 one of the properties.

12 What -- what else in terms of the --
13 all of you have -- have read the
14 conditions, and I've gotten positive
15 feedback from everyone. A couple of
16 suggestions were -- were made to us, and
17 we incorporated those. We updated
18 conditions yesterday, but is there
19 anything in there that we need to
20 address this morning? Anything
21 additional that we haven't addressed
22 already?

23 MR. REGULA: It's a very small
24 point. Under -- under face masks it
25 says, all employees shall be provided

1 with a face mask. Is -- is that to be
2 read as -- as we will provide you all
3 face masks, or if -- if an employee has
4 a particular face mask they would like
5 to use, we would allow them to use that
6 mask?

7 CHAIRMAN JONES: A, you have to make
8 them available to all employees.

9 MR. REGULA: Absolutely.

10 CHAIRMAN JONES: But if an employee
11 is married to a surgeon and they have a
12 better face mask available to them than
13 what you're providing, I certainly think
14 that's okay. We just -- I -- I think
15 it's important that if they use
16 something other than what the property
17 provides that you do some due diligence
18 there and make certain there that it's
19 going to provide the protection that --
20 that's contemplated by the face mask.
21 If they're going to -- you know, some
22 are going to have custom made bandannas
23 they may want to wear. I'm not sure
24 that that -- I would think as a operator
25 you would want to be consistent across

1 the board that, you know, you want all
2 your employees wearing the same thing,
3 but -- but I think that's an operator
4 decision.

5 MR. REGULA: Thank you, very good.

6 CHAIRMAN JONES: Anyone else on any
7 of the other conditions?

8 Okay. My -- my suggestion to you is
9 that I -- I add a specific provision
10 about bathrooms that -- that I add some
11 language about updating CDC guidelines
12 and some language about -- about the
13 Plexiglass to provide some guidance.
14 Other than that, incorporating all of
15 those elements, can we come to a
16 consensus that you are comfortable with
17 us preparing a cover letter explaining
18 the dilemma in the gaming industry in
19 terms of its current crisis being
20 non-operational, and I can forward that
21 to RLC tomorrow for their conversation?
22 Is -- does anyone object to that process
23 at this point? I'm polling everyone,
24 and I'd like your comment.

25 MAJOR MCNEAL: Chairman Jones, can

1 you hear me?

2 CHAIRMAN JONES: Yes.

3 MAJOR MCNEAL: This is Chuck. I'm
4 sorry. I've been trying to ask a
5 question. A while back before my phone
6 wasn't working right.

7 I have a question about the 50
8 percent -- 50 percent capacity for video
9 poker. Stand-alone made a good point
10 last week on the call that their
11 capacities are going to exceed the
12 number of machines now. So are we
13 saying that if they can have a hundred
14 people in their facility that now the
15 capacity is 50 people in the facility,
16 or are we basing it on machines?

17 And that's my -- I think -- I had a
18 discussion with stand-alone. I was
19 comfortable with his discussion of -- of
20 50 people and employees because -- and
21 then -- and then if you put in there
22 more strict language -- because like he
23 said, if you had a facility that's large
24 enough if you can, let's say, put 40
25 machines in and they're all 6 feet apart

1 and you have another facility that's not
2 the same size and it can only have 30
3 machines and they're still 6 feet apart,
4 that's -- that's where I don't -- I'm
5 trying to understand how -- are we
6 worried about the capacity or the number
7 of machines? Because every other
8 machine anyway, then the most they could
9 ever have in the facility is 25 patrons.

10 CHAIRMAN JONES: I -- I can only
11 tell you what Dr. LaVeist suggested, and
12 he -- you know, he acknowledged that
13 every space -- gaming space has a
14 maximum capacity, the number of people
15 that can be in that space, and -- and he
16 did not address -- he did not suggest
17 50 percent of -- of the gaming devices
18 that are available. He suggested
19 50 percent of the occupancy rate for
20 that space.

21 So I have to ask -- if I could ask
22 Stan, I mean, does that present a major
23 problem for truck stops?

24 MR. GUIDROZ: No. I would -- I
25 would just simply reiterate that it

1 really becomes more of an issue of --
2 of -- of complying with the social
3 distancing guidelines, because occupancy
4 at 50 percent is going to range from 60
5 to 250 at 50 percent.

6 CHAIRMAN JONES: Okay.

7 MR. GUIDROZ: So it really just
8 becomes the social distancing guidelines
9 within that game room. As long as
10 they're complying with the -- the social
11 distancing guidelines, I think that's
12 going to be a more controlling factor
13 than occupancy at 50 percent.

14 CHAIRMAN JONES: And -- and -- and I
15 tried -- I tried in drafting the -- the
16 document to address that by saying
17 individual facilities can be more
18 restrictive with respect to capacity as
19 may be necessary to comply with CDC
20 guidelines and social distancing. So
21 the plan gives them the right, even
22 though you're -- you know, perhaps
23 50 percent capacity is now 75 people,
24 but the fact is, they're not going to be
25 socially spaced at 75.

1 So they -- they can back that down
2 and say, no, we're -- we're going to cut
3 it off at this point. And -- and I
4 think every operator has that
5 prerogative. They get to set the rules
6 for that facility so long as they meet
7 the minimum standards that -- that you
8 articulate in a plan.

9 Does that help, Chuck?

10 MAJOR MCNEAL: No, sir, because I --
11 I'm just going to tell you what's going
12 to happen for us.

13 CHAIRMAN JONES: What's going to
14 happen?

15 MAJOR MCNEAL: We're going to get
16 facilities that are going to have 25 or
17 40 machines in, and they're going to
18 have over 80 people in that facility;
19 and we're going to have complaints that
20 there are more people in those
21 facilities than there are machines.
22 And -- and I'm not saying anyone has
23 called, but we're talking, you know, 200
24 locations. We're talking bars and
25 restaurants or -- and things down the

1 line that, you know, it's one thing we
2 talk about casino at 50 percent, because
3 they shut their machines off -- half
4 off. There's some wiggle room. But
5 these rural -- the truck stops are a lot
6 smaller in some places, and it -- and
7 we're going to have -- we're going to
8 have phone calls that people more
9 than -- people allowed to play the
10 machines in that facility.

11 So it's going to be -- we're going
12 to get a phone call -- I'm just saying
13 and I'm just telling you now -- that
14 says, they've got 25 machines, and when
15 I go there and go there and the truck
16 stop owner says, well, my capacity is a
17 hundred -- my normal capacity is 200,
18 but I'm 50 percent. I have a hundred
19 people. I'm allowed to have a hundred
20 people in that facility.

21 Now, then it's going to get into
22 this social distancing of 6 feet thing,
23 and now we're going to be drug in the
24 middle of having to decide what the
25 number is for that facility.

1 CHAIRMAN JONES: And what's your
2 suggested solution?

3 MAJOR MCNEAL: I mean, I'm asking --
4 I'll ask stand-alone and the other video
5 poker gentlemen on this call. If you
6 have -- why would it not be more than --
7 and I think stand-alone and I discussed
8 this, you know, when we were talking the
9 other day. The only number of people
10 allowed in -- in that facility,
11 excluding employees, is the number of
12 machines that are currently on. So if
13 you have 25 machines on, it's 25 people
14 allowed in there plus your employees.
15 That's what I'm getting at.

16 And I understand the doctor's
17 discussion about 60 in his thing, but
18 I'm not sure if he understands the
19 complexity that Stan's talking about,
20 more the discussion if you have some
21 casino -- if you think of a casino like
22 Harrah's, let's take Harrah's Casino,
23 for example. Harrah's has such a large
24 area that realistically they could
25 probably social distance their machines,

1 but they don't necessarily have to turn
2 off every other machine now because they
3 can use more of their gaming floor
4 space, and it allows them to social
5 distance by the machines by the distance
6 themselves.

7 I'm not saying all truck stops are
8 going to have that capability, but I do
9 realize that there are some that are
10 going to be able to social distance
11 their machines in a way that they can
12 have more than, say, 25 machines, per
13 se.

14 CHAIRMAN JONES: So -- so if I
15 understand you correctly, would it be
16 your recommendation -- which I would
17 want stand-alone to weigh in -- that we
18 base the 50 percent on 50 percent of the
19 available devices? [Inaudible.]

20 Go ahead.

21 MR. TANTILLO: Trey Tantillo here.
22 Just to speak to that -- to speak to
23 that really quick, the [inaudible] we're
24 singled out, so it's not going to be a
25 one size fits all. So a lot of those

1 machines are stand-alone machines as
2 well. If -- if we have machines 6 feet
3 apart and let's say we have a 50 machine
4 location and you have 10 machines that
5 are stand-alone and the other, you know,
6 40 are -- every other one's turned off,
7 then that doesn't meet the 50 percent of
8 your available machines, correct? So it
9 can't be a one size fits all -- also for
10 video poker. That's a -- that's a tough
11 question -- how do you find a happy
12 medium?

13 MR. GUIDROZ: If -- if I may,
14 Chairman? I think the same issue is --
15 is -- is current whether you do
16 50 percent occupancy or you do 60
17 people, but what Chuck is -- is
18 referring to is it's the same challenge.
19 You're still going to have social
20 distancing guidelines that are going to
21 be the predominant rule with regards to
22 how many people can go into that space.
23 Sixty simply capped the -- the issues.
24 You're -- you're only dealing with 60
25 people plus social distancing versus the

1 variety of 50 percent occupancy. We are
2 at a hundred or 150. The number goes up
3 from there.

4 So no simple answer. No one size
5 fits all. What I was just simply trying
6 to do was cap the top end while we still
7 have to apply social distancing with 60.

8 CHAIRMAN JONES: Major?

9 MAJOR MCNEAL: I'm just pointing out
10 that the problem I think we're going to
11 face -- I mean, I'm willing to work with
12 the industry, what they think is best.

13 These gentlemen do this all the time. I
14 think the concern that I have is, is in
15 some ways we're -- we're getting a
16 number, and we're telling them social
17 distancing. And I think there may be
18 some confusion for some operators and
19 individuals around the state, what
20 number am I supposed to use? You know,
21 is it social distancing or is it
22 50 percent? And I think in some ways --

23 I don't know if we need -- do we --
24 do we put the 50 percent or the -- or
25 the -- the number like stand-alone was

1 using, or do we simply use social
2 distancing as required by -- of the
3 6 feet and that way the -- the operators
4 tell us what machines are going to be
5 operating under a plan, let's say, or
6 something that's showing -- that they're
7 telling us, we're going to have these
8 machines on or these machines off,
9 something to that effect. I don't know
10 if that works better for everybody.
11 Just something to throw out there.

12 CHAIRMAN JONES: Well, this is just
13 my opinion. There are 199 truck stops,
14 and I'm concerned that if we don't set a
15 maximum capacity based on something that
16 some of those 199 are just going to let
17 the place fill up, and I just think it's
18 dangerous. I think it sends the wrong
19 message. I don't want State Police to
20 get a lot of phone calls. I think we're
21 all going to get lot of phone calls in
22 this transition period, but I think we
23 should work -- work towards having some
24 maximum capacity articulated in -- in
25 our conditions. I just -- I think it's

1 very important.

2 MAJOR MCNEAL: Well, I think -- I
3 think in that case, I would go with
4 50 percent occupancy then, and we'd just
5 have to work with the operators on the
6 social distancing of the machines
7 themselves.

8 CHAIRMAN JONES: And -- and keep in
9 mind, I mean, this isn't forever, all
10 right? This is during the pendency of
11 this crisis, and at some point, you're
12 going to go back to a hundred percent
13 operations. But -- but I think it's
14 important that the RLC look at -- look
15 at our recommendation -- recommendations
16 and the conditions and go, okay, it
17 looks like they're trying to operate in
18 good faith here. Let's give them the
19 opportunity. They're trying to
20 minimize; and I just -- I think we have
21 to have, you know, the sidelines and the
22 goal posts, and everybody kind of needs
23 to know where that is.

24 I acknowledge, Major, that State
25 Police is going to get calls, so is my

1 office, and we're just going to have to
2 try and manage that. And -- and -- and
3 I did not want to suggest long ago that
4 truck stops are renegade operators.
5 That's not the case. But it's 11:00 at
6 night on a Friday night, and the place
7 fills up. You know, and the cashier is
8 dealing with her issues, the security is
9 dealing with his issues, and all of a
10 sudden this place is filled up. That is
11 a problem, and it's going to happen; and
12 I just want to try and work, as the
13 Chairman of this Task Force, to try and
14 put some measures in place to give them
15 some guidance for that not to happen.

16 MR. REAL: Chairman, this is Dan
17 Real. I -- I want to just say not only
18 to your point this is not going to be
19 forever, but as you've alluded to, the
20 Task Force will be a fluid task force
21 beyond just reopening. And we may have
22 an opportunity to keep this as a top
23 agenda item as we learn as we go upon
24 reopening, and -- and that gives us an
25 opportunity as a group to act swiftly --

1 CHAIRMAN JONES: Absolutely. I
2 mean, the -- the guidance we got from
3 the RLC was they want us to meet once a
4 week, and we'll do what they want us to
5 do. The -- I think the greatest amount
6 of work we will wrap up today and
7 forward to them tomorrow, but we will
8 continue to work. And -- and hopefully,
9 you know, within the next 30 days we
10 will have some sign from the RLC or the
11 Governor that they're going to permit at
12 least some measured resumption of gaming
13 in the state. But -- but I -- I
14 think -- I think it's important to -- to
15 keep -- keep this in the plan.

16 And I'm not trying to dictate to the
17 industry at all. I'm completely out
18 numbered. It's all industry guys and
19 me. But I just think having a sense of
20 what -- what the RLC's looking for, what
21 the public health officials are looking
22 for and what the Governor's looking for,
23 I think we should have it in there.

24 MR. BARBRY: Mr. Chairman, this is
25 Tunica Biloxi, Earl Barbry. I caught

1 the tail-end about the truck stop
2 discussion. I just called to check and
3 see, what would that apply to the tribal
4 casinos, the social distancing or the --
5 or the 50 percent?

6 CHAIRMAN JONES: Well, you know,
7 I -- we don't regulate the tribal
8 casinos but --

9 MR. BARBRY: But as far as
10 recommendation, like, for public health.

11 CHAIRMAN JONES: I mean, I think --
12 I think from a public health standpoint,
13 I think it should be the -- I would ask
14 just in this position as Chairman
15 that -- that -- that y'all conform to
16 the same guidelines.

17 COURT REPORTER: Can you -- can you
18 state your name again for me? I'm
19 sorry. I -- I did not catch your name.

20 MR. BARBRY: Oh, first name Earl,
21 E-A-R-L, last name, B-A-R-B-R-Y --

22 COURT REPORTER: Thank you.

23 MR. BARBRY: -- Tunica, Biloxi.

24 COURT REPORTER: Go ahead.

25 CHAIRMAN JONES: Go ahead, Earl.

1 MR. BARBRY: Oh, okay, you said the
2 guidelines, so do the social distancing
3 requirement or the 50 percent occupancy?

4 CHAIRMAN JONES: Yes, sir. Yes,
5 sir. That's -- that's across the board
6 for everyone who's represented on this
7 Task Force. That would be casinos,
8 video poker facilities and charitable
9 gaming.

10 MR. BARBRY: Okay. Thank you,
11 thanks.

12 CHAIRMAN JONES: I think the last
13 question I asked before -- Chuck, are
14 you trying to talk to us? Your
15 microphone is off. Your mouth is
16 moving, but I don't hear anything, which
17 is typical for me.

18 So -- so the question I had posed
19 before Chuck said that I had been
20 ignoring him was that is -- is there any
21 objection by any of the Task Force
22 members that I not add three bulleted
23 elements that we previously discussed
24 and I think have consensus on and me
25 forwarding these conditions in

1 conjunction with a recommendation that
2 the RLC and the Governor permit the
3 resumption of gaming at -- at a reduced
4 level under these conditions at a time
5 when they believe public health will not
6 be compromised? Does -- does anyone
7 object to us taking that action here in
8 the next 48 hours?

9 MS. THOMPSON: No objection from me.

10 CHAIRMAN JONES: Thank you,
11 Roseanne.

12 What we know as a matter of fact
13 that they're not going to, you know,
14 announce next week that gaming can
15 resume on May the 10th. That's not
16 going to happen. I do not reasonably
17 expect gaming to resume in the state
18 until the latter part of the month, and
19 I'm being very optimistic about that.
20 But I'm hoping that they will see how
21 committed the industry is to providing a
22 safe space for employees. And this is a
23 huge economic driver for the state, and
24 I'm going -- I'm going to frame a
25 recommendation based on that fact that

1 according to State Police and the --
2 from -- from the period of time when
3 casino gaming and truck stops were shut
4 down in this state, beginning of March
5 until the end of April, the State will
6 have lost a hundred million dollars in
7 fees to the state and, of course, gaming
8 revenue the top lost of, I think, maybe
9 \$400 million, about 17 percent. I think
10 it's -- I think it's important, when it's
11 safe to do so to get people back to work
12 and this economy back on track, and I
13 think subject to these conditions, I
14 think gaming will be way ahead of -- way
15 ahead of a lot of other people in
16 commerce in providing a safe space.

17 Is there anything else we want to
18 add this morning? Mr. Vice-Chair?

19 MR. REAL: No. I think it's been a
20 great hour.

21 CHAIRMAN JONES: Wade, is there
22 anything you want to say for the
23 industry on the casino side?

24 MR. DUTY: No, sir. I think the
25 points have been covered, and -- and

1 we're in conformity with that so we --
2 we press on.

3 CHAIRMAN JONES: Stand-alone,
4 anything to add?

5 MR. GUIDROZ: Nothing to add, thank
6 you.

7 CHAIRMAN JONES: Okay. I -- I think
8 we've come to the -- the end of this
9 agenda. I will -- I will copy you on --
10 on the final conditions that will
11 accompany the recommendation, and
12 whatever I send to the RLC you will --
13 you will have available to you. I will
14 continue to share information as it's
15 shared with me.

16 We will have another meeting next
17 week and -- and move on to some other
18 issues. And at some point, we have to
19 start talking about the resiliency issue
20 of making this a more resilient issue.
21 We need to talk about some legislative
22 policy matters that should be addressed
23 or -- or at least recommended that they
24 be addressed, and as always I'm
25 available if you need me. You can reach

1 me on my mobile; you can reach me by
2 email, and I'm interested in hearing
3 from you.

4 Having said that, I thank all of you
5 for being here this morning. Thanks for
6 your work. What you're doing is
7 important to the State; it's important
8 to the industry; it's important to your
9 employees. And I thank you. Go wash
10 your hands.

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1 REPORTER'S PAGE

2
3 I, SHELLEY PAROLA, Certified Shorthand
4 Reporter, in and for the State of Louisiana, the
5 officer before whom this sworn testimony was
6 taken, do hereby state:

7 That due to the spontaneous discourse of this
8 proceeding, where necessary, dashes (--) have been
9 used to indicate pauses, changes in thought,
10 and/or talkovers; that same is the proper method
11 for a Court Reporter's transcription of a
12 proceeding, and that dashes (--) do not indicate
13 that words or phrases have been left out of this
14 transcript;

15 That any words and/or names which could not
16 be verified through reference materials have been
17 denoted with the word "(phonetic)."
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24 SHELLEY PAROLA
25 Certified Court Reporter #96001
Registered Professional Reporter

1 STATE OF LOUISIANA

2 PARISH OF EAST BATON ROUGE

3 I, Shelley G. Parola, Certified Court
4 Reporter and Registered Professional Reporter, do
5 hereby certify that the foregoing is a true and
6 correct transcript of the proceedings on April 29,
7 2020, as taken by me in Stenographic machine
8 shorthand, complemented with magnetic tape
9 recording, and thereafter reduced to transcript,
10 to the best of my ability and understanding, using
11 Computer-Aided Transcription.

12 I further certify that I am not an
13 attorney or counsel for any of the parties, that I
14 am neither related to nor employed by any attorney
15 or counsel connected with this action, and that I
16 have no financial interest in the outcome of this
17 action.

18 Baton Rouge, Louisiana, this 4th day of
19 June, 2020.

20
21 _____
22 SHELLEY G. PAROLA, CCR, RPR
23 CERTIFICATE NO. 96001
24
25